

Mandy School of Motoring
Terms and Conditions



("MSOM" refers to Mandy School of Motoring)

1. Payment for each lesson of instruction is to be made prior to the driving lesson.
2. MSOM reserves the right to change the hourly lesson rate at any time for new bookings. They will ensure they provide reasonable notification to the pupil.
3. Payment for sitting a practical driving test is paid directly to the DVSA, however this does not include the use of a tuition vehicle. Therefore, a payment must be made to MSOM directly for use of the vehicle and time spent travelling to and from the test centre.
4. Tests take priority over driving lessons. If you have a lesson booked on the day of a booked test, the lesson will be rearranged with you.
5. MSOM will advise the pupil when they are ready to take the practical test. If MSOM decide that the pupil does not meet the required DVSA standard, and after not being successful in the client's mock test, MSOM may suggest either changing the test date or if time permits, taking more practice.
6. The pupil certifies that a valid suitable driving licence is held to drive the tuition vehicle. Pupils must inform MSOM immediately if they receive any endorsements on their driving licence during the period they are receiving tuition.
7. You must be able to pass the DVSA eyesight check before driving. MSOM reserves the right to cancel the lesson if you fail this test.

8. In the event of mechanical breakdown, or other difficulties outside the control of MSOM, MSOM reserves the right to rearrange lessons at short notice.

9. A minimum of 24 hours' notice is required to be given to MSOM by the pupil to cancel a driving lesson. Should the pupil fail to give MSOM notice, the pupil is liable to pay the full driving lesson fee.

10. The lesson duration is pre-agreed between MSOM and the pupil – typically 60, 90, or 120 minutes. If for any reason, outside MSOM's control, it is not possible to deliver the full lesson duration, any remaining time will be added to a later driving lesson. It is the responsibility of the pupil to ensure that this is noted on the appointment card.

11. LEGAL LIABILITY. The pupil should be aware that MSOM's primary objective is to promote road safety and in doing so, he/she may take control of the vehicle. MSOM will make every effort to instruct the pupil to the highest standard but can in no way be held liable for any errors that the pupil may make whilst driving and not accompanied by the instructor either before or after a driving test pass.

12. MSOM will endeavour to teach the pupil the correct driving skills according to the recommended syllabus issued by the DVSA within the minimum number of driving lessons required.

13. Driving tests may only be arranged with the prior agreement of both MSOM and the pupil. Tests take priority over lessons.

14. MSOM is at liberty to refuse to proceed with a lesson if he or she has reason to believe that the pupil is in any way under the influence of drink or drugs at the time of the driving lesson.

15. MSOM will accept no liability for accidents, injury, or damage to any third party caused by the pupil's recklessness or negligence during a lesson.

16. If the pupil agrees, MSOM may take photographs/videos of the pupil after their driving test and request a positive customer review. The pupil will receive the review request via SMS or email sent by either MSOM or Third-Party Review companies such as Trustpilot.

17. MSOM reserves the right to withhold the use of his/her vehicle for a driving test.

18. Nothing in these terms and conditions will affect any statutory rights you may have as a consumer.

19. MSOM reserves the right to change and amend these terms and conditions at any time without prior notice. If any changes are made, the revised terms and conditions shall be forwarded to the pupil.

Signed by Pupil

Print Name

Signed by MSOM.....

Date/...../.....

Please Email this form to mandyrattanpal@gmail.com